

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to the www.knet.ca and K-Net Services and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to K-Net Services include www.knet.ca, K-Net, K-Net MyAccount and myaccount.knet.ca. The K-Net MyAccount website is an ecommerce site. By using the K-Net MyAccount website, you consent to the data practices described in this statement.

Collection of your Personal Information

K-Net may collect personally identifiable information, such as your name. If you purchase K-Net MyAccount's products and services. This information is used to complete the purchase transaction. We may gather additional personal or non-personal information in the future.

Information about your computer hardware and software may be automatically collected by K-Net MyAccount. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the K-Net MyAccount website.

K-Net encourages you to review the privacy statements of websites you choose to link to from K-Net so that you can understand how those websites collect, use and share your information. K-Net is not responsible for the privacy statements or other content on websites outside of the K-Net MyAccount website.

Use of your Personal Information

K-Net collects and uses your personal information to operate its website(s) and deliver the services you have requested.

K-Net may also use your personally identifiable information to inform you of other products or services available from K-Net and its affiliates. K-Net may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

K-Net does not sell, rent or lease its customer lists to third parties.

K-Net may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to K-Net, and they are required to maintain the confidentiality of your information.

K-Net will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on K-Net or the site; (b) protect and defend the rights or property of K-Net; and, (c) act under exigent circumstances to protect the personal safety of users of K-Net, or the public.

Use of Cookies

The K-Net MyAccount website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that is issued the cookie to you.

One of the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of K-Net MyAccount services or websites you visit.

Security of your Personal Information

To secure your personal information from unauthorized access, use or disclosure, K-Net uses the following:

Verisign

Beanstream Secure Processing

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol. K-Net does not collect any credit card number, expiry, security code, it is redirected to Beanstream.

Verisign is an independent, third-party company engaged in the development of digital trust. Verisign provides authentication of Internet services, digital identity and intellectual property. By clicking on the Verisign logo, the Verisign website will serve up a web page that confirms that K-Net is "Verisign Authenticated."

Children under Thirteen

K-Net does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Changes to this Statement

K-Net will occasionally update this Statement of Privacy to reflect company and customer feedback. K-Net encourages you to periodically review this Statement to be informed of how K-Net is protecting your information.

Contact Information

K-Net welcomes your questions or comments regarding this Statement of Privacy. If you believe that K-Net has not adhered to this Statement, please contact K-Net at:

K-Net Services
115 King Street, Box 1439
Sioux Lookout, Ontario P8T1B1

Email Address: servicedesk@knet.ca

Telephone number:
(807) 737-11135

Effective as of November 01, 2015