Thursday, May 25, 2006

11:15 - 12:15

A.1 The Evolution of ICT in a Not-for-Profit Organization: Lessons Learned
Mychol Scully (CORE Design Services) Judi Snively (St. Christopher House)
Rick Eagan (St. Christopher House) will host a discussion about the life cycle of technology adoption and development in a not-for-profit environment. The panel will discuss initial challenges and sustainability issues over time as well as lessons learned about engaging staff and other stakeholders in the adoption and application of technology in the not-for-profit workplace.

A.2a (11:15 - 11:45) New (Media) Tools for Measuring Success
George Ferreira (University of Guelph) Cal Kenny (K-Net Services)
Report on the use of new media tools for measuring the success of ICT projects.

A.2b (11:45 - 12:15) Report on “Tools for Innovation in Rural and Northern Communities”
Cathy Lang (Innovative Rural Communities)
The Innovative Rural Communities project is a multi-year, collaborative project launched in the fall of 2003. This project taps the knowledge of rural people and stakeholders to develop a uniquely rural perspective on innovation and the local conditions that enable innovation to flourish.

A.3 Open Space
13:30 - 15:00

B.1a  (13:30 – 14:15)  **Accessibility Issues and Community Technologies**
    Lana Frado (Soundtimes)    Christopher Wulff (OCASI Settlement.org)
    This workshop will include presentations from Soundtimes, a consumer survivor support services group, and the Settlement.org Web portal site created by OCASI (Ontario Council of Agencies Serving Immigrants).

B.1b  (14:15 – 15:00)  **Cool Tools – Helping New Users to Map a Changing Technology Landscape**
    Chris Scully (BlinkTwice.ca)
    This introductory review of current “cool tools” and technologies is intended to assist new users with understanding the changing landscape of community technologies available today (and tomorrow).

B.2  **Strategic Leadership: How to Plan for Technology Without Knowing How it Works**
    Nadia Gouveia and Jane Zhang (Partnership Platform)
    This interactive workshop will illustrate how to link technology projects to an organization’s strategic mission. Basic concepts and tools for using IT to manage people, finances and information will be covered. An introduction to evaluating costs and budgeting for IT projects including positioning technology projects within funding requests will also be given. The workshop will provide an opportunity for organizations to troubleshoot a technology-related issue they may have.

B.3a  (13:30 – 14:15)  **Impacts on Community Use of ICT of Canada’s Telecommunications Policy Review**
    Peter Frampton (Learning Enrichment Foundation)    Marita Moll (Consultant)    Garth Graham (Consultant)
    Recent and ongoing review of Canada’s Telecommunications Policy may have direct and dramatic impact on community use of Information + Communications Technology. This workshop will provide insight into the issues under consideration and will also offer some analysis of possible impacts and outcomes on remote, rural and urban communities.

B.3b  (14:15 – 15:00)  **Open Space**
15:15 - 16:15

C.1 CRACIN: Research + Evaluation in Community Settings
Prof. Andrew Clement (University of Toronto)
Several representatives from University of Toronto’s Canadian Research Alliance for Community Innovation and Networking (CRACIN) will provide an overview of their work, specific discussion of surveys, measurement and social capital, and recent findings about immigrant experiences at the Vancouver Community Network (VCN) and St. Christopher House in Toronto.

C.2 Learning by Example: Best Practices in Regional ICT Development
Stéphane Gallant (NEOnet Resourcentral) Brian Beaton (K-Net Services)
This session offers participants an opportunity to learn about best practices through case studies of several successful Information + Communications Technology initiatives, including K-Net (Sioux Lookout) and NEOnet (Timmins) Resourcentral portal project.

C.3 Open Space
Friday, May 26, 2006

10:45 - 11:45

D.1 Adult Literacy in Ontario: Community Needs, Community Responses
Satya Brink (HRSDC)  Nancy Friday (Alpha Plus Ontario)  Joanna Reynolds (St. Christopher House)
Join committed literacy researchers, practitioners and advocates for an information-laden panel discussion about program responses and policy implications of recent findings regarding Ontario’s literacy issues.

D.2 Sustainability, Funding and the Power of Networks
Peter Frampton (Learning Enrichment Foundation)  Hema Vyas (ACTEW Constellations)  Jane Zhang (Partnership Platform)
Sustainability is a constant question for community ICT projects whose initial funding provides start-up support but sometimes offers minimal ongoing resources. Join this brainstorming session to investigate how organizational networking can provide shared intelligence, planning and supports for sustainability.

D.3 Maximum Benefit: Making the Most of your ICT Investment and Applications for Non-Profits
Vicki Magnuson (NorthernTel)  Stéphane Gallant (NEOnet)
When innovation meets fiscal restraint, the outcome can be extraordinary. This workshop will offer participants an opportunity to share their experiences with innovative approaches to maximizing the benefits of Information + Communication Technology investments.