



PRESS RELEASE

KNET Planned Network Maintenance and Service Disruption - August 13, 2026

Sioux Lookout, Ontario - August 12, 2026

KNET will be completing planned network maintenance on Thursday, August 13, as part of an ongoing upgrade to KNET's core network infrastructure in Toronto.

The maintenance will begin at approximately **7:00 a.m. Central Time** and is expected to continue throughout the day. Customers in affected communities should expect a **brief interruption to internet and network services** while their connection is transferred.

Communities and locations scheduled for Thursday's maintenance include:

Constance Lake, Mattagami, Matachewan, Whitefish Lake, Little Current, Moosonee, Thessalon, Serpent River Administration, Serpent River Kenabutch Health, Temagami, Garden River, Montreal (BCN/KRG), Sioux Lookout, Sagamok HLC, Dryden, Balmertown, Thunder Bay sites, Whitedog, Saugeen, Mishkeegogamang, Sagamok School, Pic River, Wabigoon Lake and Weir, Quebec.

All other KNET served communities have been upgraded last year and should not experience interruptions.

KNET technicians will monitor and verify connectivity throughout the maintenance period.

We appreciate the patience and understanding of our customers and communities as we complete these important network infrastructure upgrades.

If you have any questions please contact KNET.

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